



MICHELLE STERN

MEMBERSHIP COORDINATOR • PTI

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Background:

With over three decades of experience in customer service, Michelle has cultivated her skills across diverse industries including retail, TV, radio, film production, temporary staffing, and non-profit associations. Throughout her career, she has served clients ranging from corporate giants like Microsoft to household names such as Kmart and Crate & Barrel.

Her Role at PTI:

In her current position at AOE, Michelle leverages her extensive experience to fulfill a range of responsibilities. Her daily duties encompass membership management, certification oversight, event registration and setup, inventory supervision, database maintenance, and handling basic accounting functions. These tasks form the core of her role, though she also engages in various other duties as needed.

Her Skills Include:

- Customer Service
- Event Management
- Inventory Management
- Database Maintenance
- Organizational Skills
- Problem-Solving Skills
- Adaptability

Education and Designations:

- B.A. in Clothing & Textiles – Michigan State University